



**Title:** Quality Policy

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**eco | International** is a recognized national leader in recycling and asset management of electronic products.

**eco | International** strives to provide our customers with high-quality, environmentally sound management of their end-of-life electronic products through innovative and personalized solutions .

It is our objective to continually improve the quality of our customer service .

It shall be the policy of **eco | International**

- 1) To conform with the requirements of our management systems,
- 2) To maintain compliance with all laws, regulations, and customer requirements, and
- 3) To insure the integrity of the recycling chain of custody for our generated materials through proper vendor due diligence.

In order to meet or exceed all quality obligations, **eco | International** maintains a Quality Management System (QMS) in compliance with the requirements of the ISO 9001 Standard. This system includes setting measurable quality objectives and targets, implementing appropriate quality control programs and procedures, and continually monitoring and auditing all aspects of the QMS to measure our progress and plan for continual improvement.

**eco | International** believes in sharing quality responsibility at all levels of the company from top management to production floor employees, and thus communicates the quality policy to all levels of the organization. All employees are expected to assist in the protection of our good name and quality leadership and to comply with this policy and the **eco | International** Quality Program to further improve our products and services.